



NORTHAMPTON
HOUSING AUTHORITY

Resident Newsletter

May 2020



Is your contact information up to date?

Please call your property manager to make sure we have your correct information.

Contacting our Office:

Please call (413) 584-4030 and choose the option for your property to be connected directly to your property manager

If you need help obtaining any resources please contact your RSC
Danielle McColgan at
413-341-5672 or email:
rsc@northamptonhousing.org

Emergency work orders should be reported to Property manager during office hours or emergency line after hours (413)584-4030 Opt 0.

Important Brown Bag Info

Brown Bag will take place on a different day in May

**Brown Bag pick up is Monday
May 11th 2020 from 10am-11am**

This is a change from the regular pick up day

Change of Income

If you've had a loss of income in any way, please reach out to your Property Manager. You can call the office, email, or go on the NHA website

<https://www.northamptonhousing.org/> and click on Public Housing Residents and choose Reporting a Change.

Stay At Home Order

Governor Baker has extended the stay at home order until May 18th, 2020.

Please continue to stay home and practice social distancing.

The only visitors allowed in the building during this time are essential and emergency services.

Need Groceries?

NHA is working in conjunction with Grow Food Northampton and The Northampton Survival Center to ensure residents have access to food.

If you have not signed up for Thursday food delivery call your property manager or RSC today



Can you believe it?

it's that time of year already!



Our maintenance team will be available to install resident owned air conditioners on 5/12, 5/14, 5/19, and 5/21.

Residents should call our main line at (413) 584-4030 and press the option for their property.

Residents can also text us at that number with their name, property, unit number, and include the word "air conditioner." Their manager will record their name and we will call them with a date/time.

Staff will wear masks, gloves, and other personal protective equipment. Staff will change gloves and shoe coverings in between units.

Residents are reminded that they should keep as much distance as possible between themselves and maintenance staff, **a minimum of 6 feet is required.**

We also encourage residents to wear face coverings/masks while staff are in your unit.

The \$5 installation fee should be included in your next rent payment and not given to our maintenance team. As always, no cash is accepted by our offices, it must be check or money order.

Resources for Residents



Northampton Housing Authority Website:

www.northamptonhousing.org

The information on our website is updated frequently. Check to see if any information listed there can benefit you during this time.

Special Hours for those over 60 or with compromised immune systems at the following stores:

- Stop and Shop: 6am-7:30am
- Big Y: 7am-8am
- Walmart: 6am-7am
- CVS: 9am-10am

Call your pharmacy to see what options they offer for prescription delivery

MANNA Community Kitchen is Open! (413)584-1757

MANNA Soup Kitchen is providing cooked meals to go

- Mondays, Tuesdays and Thursday from 11:30-1:30 at St. John's Episcopal Church
- Thursdays, and Saturdays from 11:30-1:30 at Edwards Church

For more information visit <http://www.mannanorthampton.com/>

State Street Deli & Grocery: Phone: 413-584-2301

They offer food delivery for the cost of \$5 dollars. Orders need to be called in by 10:30 for delivery that day. Any orders called in after 10:30 will be delivered the following day. Curbside pick-up is available at the store.

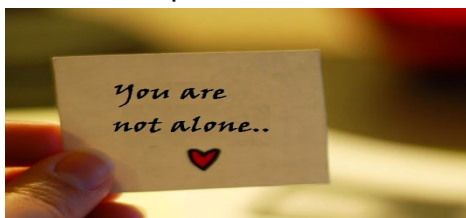
Highland Valley Elder Services: (413) 586-2000

They provide meals on wheels and other home care services for those 60 and older.

Senior Center: (413)-587-1228

Call the Senior Center to find out what programs you can do at home during this time.

SAMHA Hotline: 1-800-985-5990 or text TalkWithUs to 66746 to get connected with a mental health professional.



We are all in this together!