

March Newsletter

2020

Florence Heights Apartments



NORTHAMPTON
HOUSING AUTHORITY

OFFICE HOURS:

Tuesdays, Wednesdays, Thursdays
9AM-3:30pm

Resident Services Hours:

Tuesdays and Thursdays
9-3:30pm

Office closed 12-1 pm for lunch

Your Friendly Staff

Maitty Delhoyo, Property Manager

Netanya Ortiz, Resident Services
Coordinator

Mark Paszek, Maintenance Tech

Cody Gessing-Ames, Porter



Contacting our Office:

Please call **(413) 584-4030** and enter **option 5** to be connected directly to property office or **option 0** for emergencies if the office is closed/unavailable.

2020 Census is coming! Your Answers, Your Future

Need help completing your paper questionnaire? Need access to a computer to fill it out? Have questions about the Census?

Your RSC can help!

Join us **March 19th at 1:00 pm** in the community room to kick off the census. Ipads and assistance will be available. Light refreshments will be served and chance to win a raffle prize!

Kids Food Workshop Coming to Florence Heights!

We will be partnering with Growfood Northampton during “teacher hour” once a month to host a Kids Food Workshop where children can make a recipe and bring the ingredients home to share with their families. *More information coming soon!*



Opportunity for **FREE** classes at HCC to become a Community Health Worker during the summer of 2020!

Reach out to your RSC Netanya for more information today!

New Rent Drop box here at our Hampshire Heights location!

Wait no more! Please feel free to use this to drop off rent, paperwork, suggestions, written complaints, written work orders, and concerns during hours that the office is closed.



Teacher Hour

Every Tuesday & Thursday from 3:30-4:30pm.

Snack is provided at 4pm. Child does not need a parent present.

Say NO to Bullying

When adults respond quickly and consistently to bullying behavior they send the message that it is not acceptable. Research shows this can stop bullying behavior over time.
For more information, see your RSC today!



There have been many complaints about dogs roaming the property without their owners and without a leash. Residents are responsible for the care of their pets and should **ALWAYS have their dog on a leash (no matter the size)** as this creates a safety hazard for others, especially children, living in this community.

We thank you for your anticipated cooperation!